

INTERNAL REGULATIONS OF VILLAGES NATURE PARIS

Welcome to VILLAGES NATURE PARIS

For your safety and in order to have a pleasant stay in VILLAGES NATURE PARIS, please respect the following rules:

The purpose of the provisions of these Regulations is to define the access, operating, traffic and security arrangements applicable within the perimeter of the VILLAGES NATURE PARIS destination (hereinafter the "**Destination**"). They must be followed by all visitors to the Destination (day or holiday).

Article 1 - Access to VILLAGES NATURE PARIS

The Destination, for which access is subject to a charge, is open to the public all year round, both to visitors occupying lodging located within the perimeter of the Destination (hereinafter "**overnight visitors**"), and to visitors during the day from 10:00 to 22:30 or in the evening from 16:00 to 22:30 (hereinafter "**day visitors**").

1.1. Access and access control

Access for all visitors is subject to prior booking. Visitors without booking may be refused access to the Destination at the entrance.

Access to the Destination is only possible with the possession of a valid access ticket (shown in the Destination by wearing a connected wristband) and compliance with the internal regulations of the Destination.

VILLAGES NATURE PARIS reserves the right to inspect either visually or with the help of specific equipment provided for in article L. 613-2 of the Internal Security Code, clothing, coats and personal effects at the entrance to the Destination and within it for security reasons. In the event of refusal on the part of the visitors, the personnel of the Destination reserves the right to refuse them access to the Destination or to exclude them from it without necessarily granting a right to a refund of access tickets to the Destination.

VILLAGES NATURE PARIS offers suitable services for visitors with disabilities. Visitors are invited to contact the Reception and Information services at the various reception and information points available.

It is prohibited to bring into VILLAGES NATURE PARIS:

- illicit or hazardous substances
- dangerous objects (including any weapons of an offensive or defensive nature whatever their category) and any type of object or toy that has the appearance of a firearm likely to endanger or frighten visitors
- drones or similar objects to film the private spaces of visitors as well as the secure spaces of VILLAGES NATURE PARIS
- objects that disturb the calm of visitors (such as vuvuzelas, loudspeakers and horns)
- Day visitors: alcoholic beverages and glass bottles

1.2. Bulky objects

Day visitors: the introduction of bulky and cumbersome objects, in particular luggage and suitcases exceeding 55 cm x 40 cm x 25 cm, including pockets, wheels and handles, is not permitted within the premises of the Destination. You are asked to come without these objects, or to leave them in your vehicles.

Strollers are allowed in the Destination provided they do not exceed 92 cm x 132 cm.

For hygiene and safety reasons, access to certain equipment, such as the Aqualagon and restaurants, is not permitted for strollers. Equipment for babies is provided indoors (such as high chairs and baby parks).

1.3. Attire

VILLAGES NATURE PARIS reserves the right, at its discretion and at any time, to refuse access to, or escort out of the Destination, any person wearing an outfit, make-up or tattoo which, among other things, would be likely to offend the sensibility of the youngest visitors and a family audience, which VILLAGES NATURE PARIS would consider inappropriate, or which could give rise to disputes with other visitors. Similarly, it is not permitted to circulate in swimsuits or topless outside the bathing areas and beaches provided for this purpose (Aqualagon, Natural Baths).

Access to the Destination may be refused for non-compliance with these requirements.

For private special events, specific regulations may be applied. Please read them on the media dedicated to these events.

1.4. Safety and hygiene instructions

All visitors must respect the general instructions and ensure that the cleanliness of the premises and facilities within the Destination is maintained.

The personnel of the Destination will have the right to refuse access to the Destination for any legitimate reason likely to cause disturbances to its proper functioning, and in particular:

- For safety reasons, or reasons related to hygiene or sanitary standards
- At the request of the civil protection services and/or the Gendarmerie
- For persons who are under the influence of alcohol, or whose behaviour is clearly aggressive, violent (verbally or physically) or racist
- Persons whose behaviour is likely to jeopardise their own safety or that of other visitors
- As a result of robberies, frauds and scams
- In the event of breaches of morality
- In the event of malicious acts
- Children under 16 years old unaccompanied by an adult for day visitors and minors under 18 years old unaccompanied by an adult for overnight visitors; the presence of at least one adult per lodging is required

In order to meet safety requirements (during works or unfavourable weather conditions), the Management reserves the right to change the opening hours of equipment, workshops or events and/or temporarily prohibit access to them in whole or in part. Visitors are informed that these closures may take place without notice.

Without prejudice to the powers and responsibilities of the competent authorities in matters of administrative police and judicial police, every visitor is required to comply with the security instructions within the Destination and those specific to each of the places or facilities frequented. If necessary, they must comply with the directives of the Safety, Hygiene and Prevention Department and, more generally, the personnel of the Destination.

In the event of an incident and a request for evacuation by Destination personnel, every visitor will be required to evacuate the premises and proceed quietly to the emergency exits.

The liability of VILLAGES NATURE PARIS, beyond its legal liability, is not triggered in the event of:

- Theft, loss or damage of any kind whatsoever
- Failure or decommissioning of technical equipment, failure or closure of installations or equipment of the Destination
- Specific measures taken by the management of VILLAGES NATURE PARIS to limit access to certain facilities, including changing rooms and the swimming pool, necessary to comply with safety standards or periodic maintenance or repair work

The personnel of the Destination is responsible for guarding the entire Destination, and as such, for maintaining checkpoints at the entrances to the Destination.

The Destination is equipped with a video surveillance system operated by VILLAGES NATURE PARIS. This video surveillance device is installed for the safety of persons and property. VILLAGES NATURE PARIS is responsible for the management of the system, in accordance with the laws and regulations in force (article L. 251-1 *et seq* of the Internal Security Code. Decree 2006-929 of 28 July 2006).

Information and access to images available from the Safety, Hygiene and Prevention Manager.

1.5. Validity of entry tickets

Visitors undertake to verify and respect the conditions of the ticket that gives access to the Destination. Visitors (overnight and day) must be able to provide proof of access to the Destination's facilities at all times.

1.6. Prohibition of unauthorised commercial activity

In general, the sale of any goods and/or services within the Destination, as well as the distribution of leaflets, flyers and other printed matter or signs by visitors is strictly prohibited. The resale of access tickets to the Destination for "Day visitors" in any form whatsoever is prohibited.

Any image, video, sound or photograph taken by a visitor on the grounds of the Destination may only be used for strictly personal purposes unless expressly authorised in writing by VILLAGES NATURE PARIS.

Article 2 - Installations in VILLAGES NATURE PARIS

The facilities and equipment of the Destination must be used in a manner consistent with their purpose. The overnight visitor making the booking and the persons, residents or non-residents, staying with them, as well as all day visitors will be held liable for any damage, loss or destruction caused by them to the premises and equipment belonging to VILLAGES NATURE PARIS.

Article 3 - Connected wristband

The VILLAGES NATURE PARIS experience is based on the use of a connected wristband to facilitate it.

The connected wristband is for personal use and includes certain functionalities such as the means of access to lodging and the means of access to equipment such as the Aqualagon, the BelleVie Farm, etc. The wristband can also be used for personal use. It also contains all rights to activities for which the visitor has paid. It also makes it possible to add new activities at any time. Other functionalities can be implemented as they become available.

The connected wristband can be delivered from the opening time of the Destination to visitors on the day of their arrival. The wristband is given to visitors when they first pass through the gate on the day of their arrival by car at the East Entrance of the Destination or, in other cases, when they register at the Reception and Information point located at the West Entrance of the Destination.

As soon as the wristband is handed over, the rights of access to the Destination, the equipment and the pre-booked activities specific to each booking are immediately activated. For access to lodging, see article 7 below.

If the wristband is lost, visitors must inform a member of the Reception and Information team in person or by telephone from their lodging or from a telephone made available in the common areas.

A new wristband will be given to them at the Reception and Information point on the Lakeside Promenade. They may be charged a handling fee for each lost wristband.

The wristband must be returned at the time of the last visit to the guardhouse or at the turnstile on the day of their departure.

Article 4 - Aqualagon

A specific regulation for the use of the Aqualagon is set and must be respected by any visitor using the Aqualagon. Failing this, the personnel of the Destination may prohibit access or exclude the visitor from the Aqualagon. These regulations can be consulted on the commercial website of Villages Nature Paris and at the entrance to the Aqualagon.

The Belvédère

Since the maximum capacity of the Belvédère of the Aqualagon at any given time is limited, VILLAGES NATURE PARIS reserves the right to close or evacuate the Belvédère at any time. An access system blocks the entrance to the Belvédère if the capacity limit of 400 persons is reached.

Article 5 - Natural Baths and lakes

A specific regulation for the use of the Natural Baths is established and can be consulted on site and on the commercial website of Villages Nature Paris, by all visitors required to observe it. VILLAGES NATURE PARIS reserves the right to close access to the Natural Baths for any reason whatsoever, particularly related to the safety of bathers.

Swimming is prohibited in lakes outside the monitored area, which is delimited by pontoons and water lines. Opening dates and opening times are indicated on the display. Permission to use pneumatic floating objects (mattresses, buoys, etc.) is at the discretion of VILLAGES NATURE PARIS. The practice of snorkelling is prohibited. Children under 16 years of age must be accompanied by an adult (except for activities identified as such, the Kids' Club and Baby Club after registration of minors under 16 years of age).

Water sports are organised by VILLAGES NATURE PARIS on its lakes. Only the boats of VILLAGES NATURE PARIS are authorised and visitors must abide by the regulations of use of these boats posted on site.

Fishing is prohibited in the lakes of VILLAGES NATURE PARIS.

Article 6 - Animations

Animations and activities are offered within the walls of the Destination, some of which are operated by external service providers, with specific regulations of use and operation that the visitor is required to comply with, in particular:

- Playgrounds,
- Acrobatics,
- Sailing on the lake,
- Pony rides,
- Use of the minigolf,
- Use of bicycles,
- Some play facilities such as the bowling alley,
- Etc.

(Non-exhaustive list).

It is the responsibility of every visitor to have checked their state of health before coming to VILLAGES NATURE PARIS and to have read the warnings, access conditions and security regulations by consulting the appropriate brochures and websites as well as the information communicated at the entrance to the animations, in the guides or by the personnel of the Destination.

Restrictions based on these health and safety grounds do not constitute discriminatory measures.

Article 7 - Lodging

- **Access to lodging:** Access is via the connected wristband given to visitors when they first enter the Destination. Lodgings are accessible at all times from 3pm on the day of arrival until 10am on the day of departure. Outside this time slot, the functionality of access to lodging is not activated on the wristband. By default, the wristband confers access to all lodgings of the same booking. For certain weekends, bank holidays and school holidays, the times for collecting and returning keys can be changed and will be communicated to visitors by the personnel of the Destination.
- **Safety instructions:** Safety instructions are posted behind the entrance door of each lodging. Visitors are encouraged to consult and comply with them for their own safety.
- **Fire hazards:**
 - Before leaving the lodging, the visitor must ensure that the hob and oven are turned off and that no candles are left lit.
 - You are asked to use in the chimneys only the specific logs sold in the supermarket of VILLAGES NATURE PARIS.
- **Barbecue:** The use of barbecues or other similar equipment is prohibited within the premises of the Destination, except for barbecues available for hire at the supermarket. Their use is the responsibility of the visitors. Do not leave them burning unattended. After use, make sure to extinguish the embers, do not leave any incandescent ashes and throw the cold ashes in the appropriate rubbish bins. In the event of severe drought, high wind or a prefectural decree, the use of barbecues may be prohibited.

- **Rules of conduct:**
 - In order to respect the peace and quiet and comfort of everyone, visitors are invited to avoid any noise or disturbance, especially between 10pm and 8am. Serious and repeated nuisances caused by a visitor may lead to the termination of the contract and their eventual expulsion under the conditions previously indicated in article 1.
 - Visitors are encouraged to minimise the ecological footprint of the site by using water sparingly, turning off lights and sorting waste in the dedicated premises.
 - It is prohibited to hang clothes on windows or balcony railings.
 - The presence of at least one adult per lodging is mandatory.
- **Departure formalities:**
 - On the day of departure, the cleaning of the lodging will be carried out by the cleaning teams of VILLAGES NATURE PARIS, with the exception of the kitchenette and crockery. Visitors are responsible for the following tasks: The crockery must be kept clean and stored in cupboards, the kitchen cleaned, the rubbish bins emptied and taken to the waste rooms, and the sheets and towels placed in the bathroom.
 - In the event of damage due to carelessness of the overnight visitors or if the cleanliness of the lodging is deemed not acceptable, compensation costs may be charged.
- Maintenance personnel can access the lodging in the absence of its occupants.

Article 8 - Regulations of safety and good conduct

- Smoking is strictly prohibited in all lodging and facilities, including courtyards. Dedicated areas are available for smokers at the Lakeside Promenade, Natural Baths, Extraordinary Gardens and Forest of Legends.
- Picnics are only permitted in areas designated for picnics and indicated by signs.
- Camping tents are prohibited in the grounds of the Destination.
- Hunting is prohibited throughout the Destination.
- It is prohibited to pick flowers, plants and vegetables, unless authorised by the personnel of VILLAGES NATURE PARIS in the context of animations.

Article 9 - Animals

- Only dogs and cats of overnight visitors are accepted in VILLAGES NATURE PARIS, for a lump sum fee payable at the time of booking. Category 1 and category 2 dogs within the meaning of the law of 6 January 1999 are prohibited.
- Dogs and cats must be up to date with their vaccinations. Their owners must be able to demonstrate this.
- Pets must not interfere with the peace and quiet and safety of visitors and must respect the basic regulations of hygiene and integrity of indoor and outdoor facilities. They must be kept on a leash.
- Pets are not permitted on the beach or within the confines of water sports, leisure and catering facilities.

- Please do not feed the birds and, in general, any wild animals you might encounter. It is also prohibited to feed the animals of the Farm, unless authorised by the personnel of VILLAGES NATURE PARIS in the context of animations.

Article 10 - Supervision of children

Children up to the age of majority must remain permanently under the responsibility of their parents or their guardians, who are responsible for any damage they may cause. Children under 7 years of age must be accompanied at all times.

Article 11 - Lost and found

Visitors are invited to verify that no personal effects have been forgotten at the Destination. Forgotten items must be claimed by the owner within three months of departure by contacting the Reception and Information Department of the Destination.

After this period, VILLAGES NATURE PARIS will not be held liable for lost or found objects of any kind. Objects found and claimed will be dispatched against reimbursement of expenses at the expense of their owner.

Article 12 - Objects left

VILLAGES NATURE PARIS reserves the right to deal with objects left in the most appropriate manner and, if necessary, in collaboration with the competent authorities.

Article 13 - Complaints

All complaints relating to the conditions of the stay must be made on site to the Reception and Information teams to enable them to find an immediate solution.

Failing this, the stay or day will be considered as having taken place in satisfactory conditions.

The liability of VILLAGES NATURE PARIS will not be triggered in any way in the event of violation of the provisions of these regulations or any obligation brought to the attention of all visitors, residents and non-residents.

Article 14 - Cars and traffic

The speed limit is 15km/hour for the entirety of the Destination.

Day visitors' vehicles are not permitted in the grounds of the Destination. They must be parked in the car park provided for this purpose at the West Entrance of the Destination.

Visitors must give the licence plate number of the vehicle(s) prior to their arrival, at the time of booking or pre-registration. At the entrance to the Destination, an access badge will be given to them and must be visible in the vehicle during the entire stay. VILLAGES NATURE PARIS reserves the right to refuse any vehicle not previously registered. Visitors stay cannot use their vehicle to travel inside the Destination for their personal comfort. They can only use it to enter and exit the Destination.

On the days of arrival and departure of the stay and for loading and unloading the visitors' personal belongings, vehicles are authorised:

- to circulate to access lodgings (except for lodgings in the Lakeside Promenade)
- to park in front of the lodgings for the time of (un-)loading of bulky personal effects only.

Apart from these specific cases, vehicles must be parked during the stay in the car park allocated to the visitors' lodging (indicated at the time of passing through the gate).

In the event of obstructive parking, the Destination personnel reserve the right to have the vehicle moved at the visitor's expense.

The liability of VILLAGES NATURE PARIS is not triggered for any damage caused or sustained by the vehicles of residents parked and circulating within the confines of the Destination, even if they have exceptionally been authorised to enter the grounds of the Destination.

Motorhomes and caravans are not permitted in the grounds of the Destination.

Legal notice

No use of the Villages Nature group brands or the image of VILLAGES NATURE PARIS or reproduction of its visual identity (logo, photos, brochure, etc.) may take place without the prior express permission of VILLAGES NATURE PARIS.

These Internal Regulations can be consulted on the commercial website of VILLAGES NATURE PARIS and are available from the Reception and Information teams.